



CUSTOMER SERVICE FEEDBACK FORM

The Accessibility for Ontarians with Disabilities Act, 2005 (AODA) is provincial legislation that aims to achieve a fully accessible Ontario. Nilfisk-Advance values our customers and we are committed to providing quality goods and services that are accessible to all persons that we serve.

Your feedback is important in helping us improve the accessibility of our services. Please take a moment to provide your feedback by completing this feedback form or calling our toll-free number at 1-800-668-8400.

Date of visit: _____ **Time of visit:** _____

What was the purpose of your visit? _____

Did we respond to your customer service needs? Yes No

If no, please explain: _____

Was our customer service provided to you in an accessible manner? Yes No

If no, please explain: _____

Did you have any problems accessing our goods? Yes No

If yes, please explain: _____

Please add any other comments you may have:

Please provide us with your contact information below (optional):

Full Name: _____

Mailing Address: _____

Telephone Number: _____

Email Address: _____

Would you like to be contacted in response to your feedback? Yes No

If yes. how would you like to be contacted?

Telephone Email Mail

Please send this form to:

Mail: Attn: General Manager
Nilfisk-Advance
240 Superior Blvd.
Mississauga ON L5T 2L2

Email: info@nilfisk-advance.ca

Fax: 800-263-5111

THANK YOU FOR YOUR FEEDBACK.